

Appendix A

Independent social welfare advice provision in Brighton and Hove

Please note that this document is 'live' and therefore will continue to be updated throughout the financial inclusion programme

Organisation	Service contact	Sector	Money Advice Service provided	Client group	Access route(s)	Commissioners & funders (where known)	Notes
MACSS (Money Advice and Community Support Service)	Jackie Grigg jackie.grigg@macss.org.uk	voluntary	Distinct, specialist debt advice services	Some general public services. Some restricted by funding (see access routes)	-via social services referral (supporting people contract) -via housing management referral (council tenants contract) -via RSL referral (FIF contract) -via telephone (general public)	-Narinder Sundar commissioner, Supporting people B&HCC -Ododo Dafe, Commissioner, Housing Management B&HCC -central government face to face contract (for RSL tenants) managed via Money Advice Service Miles Davidson B&HCC/Sarah Podmore, Public Health (Warm Homes Healthy People Project)	
Brighton and Hove Citizens Advice Bureau	Vicky Watson Vicky.Watson@brighthovecab.org.uk	Voluntary	Distinct generalist and Specialist debt advice	General public	-via drop in or telephone -via GP referral	John Best, strategic grants officer Becky Woodiwiss,	<i>*Provision of specialist debt & benefits advice currently uncertain post April 2013 Legal</i>

			casework			Health Promotion Specialist (Public Health) -central government contract (for RSL tenants) managed via Money Advice Service Miles Davidson B&HCC/Sarah Podmore, Public Health (Warm Homes Healthy People Project)	<i>Aid Reforms</i>
BHT Legal Advice Services	John Holmstrom john.holmstrom@bht.org.uk	Voluntary	Distinct specialist debt and benefits advice casework*	General public	-face to face appointments (booked through referral, telephone or drop in)	-John Best, Strategic Grants Officer, B&HCC -Santosh Bhabra, Legal Services Commission Miles Davidson B&HCC/Sarah Podmore, Public Health (Warm Homes Healthy People Project)	<i>*Provision of debt advice likely to reduce post April 2013 Legal Aid Reforms</i>
St Lukes Advice Service	Linda Wilmot info@stlukesadvice.org.uk	Voluntary	Distinct specialist debt advice casework service	General public	-Initial access via telephone	-John Best, Strategic Grants Officer, B&HCC	
Brighton Unemployed Centre Families	Julie O'Hara WelfareRights@bucf	Voluntary	Distinct generalist money advice	General public	-Access via drop in and	-John Best, Strategic Grants Officer,	

Project	p.org		service Distinct specialist benefit advice casework service		telephone	B&HCC	
Christians Against Poverty	Rich-Page Jones rich@pagejones.co.uk	Voluntary	Distinct specialist debt advice casework service	General public	-via referral	N/A	<i>Small, recently established faith based service linked to national CAP network. Strong links with B&H City Mission Food Bank</i>
Terrance Higgins Trust	Tim Procter Tim.Procter@tht.org.uk	Voluntary	Distinct generalist debt advice service Distinct specialist benefit advice casework service	People living with HIV	-via drop in and referral	?	
Age UK	Mary Baldock maryb@ageuk-bh.org.uk	Voluntary	Generalist debt & benefits advice services Specialist benefit advice project via Martletts Hospice	People aged 55 and above	-initial access via telephone	-John Best, Strategic Grants Officer, B&HCC Miles Davidson B&HCC/Sarah Podmore, Public Health (Warm Homes Healthy People Project)	
RISE (Women's Refuge)	Gail Gray ceo@womensrefuge	Voluntary	Generalist debt & money advice provided	Women victims of Domestic		-John Best, Strategic Grants Officer,	

	org.uk		as part of a package of support to refuge users	Violence		B&HCC	
The Fed	Sam Hubbert Sam.Hubbert@bhfederation.org.uk	Voluntary	Support services: www.thefedonline.org.uk/services/out-and-about/its-local-actually			-John Best, Strategic Grants Officer, B&HCC Miles Davidson B&HCC/Sarah Podmore, Public Health (Warm Homes Healthy People Project)	
AMAZE	Rachel Travers Rachel@amazebrington.org.uk	Voluntary		Families with disabled children			
BMECP	Doris Ndebele doris@bmeccp.org.uk	Voluntary	One Stop Shop Service delivered every Friday in partnership with MACSS and Migrant Helpline	BME communities	Drop-in	Originally funded by the Lottery, now being funded through reserves	
Youth Advice Centre, Hove	Sussex Central YMCA	Voluntary	Information and Advice Drop-in including advice on welfare benefits	13-25 year olds	Drop-in		
Young People's Centre	Impact Initiatives	Voluntary	Information and Advice Drop-in including	13-25 year olds	Drop-in		

			advice on social welfare issues, welfare benefits, IT/Internet access				
Unison	Unison Offices southeast@unison.co.uk	Trades Union		Unison Members	Telephone advice line for members		Offer: <ul style="list-style-type: none"> Financial advice and debt counselling (free 0800 number debt-line) Info on Winter Fuel Grants
GMB	GMB Offices infohove@gmb.org.uk	Trades Union		GMB Members	Telephone and email contact		Offer: <ul style="list-style-type: none"> Debt advice via the Debt Advice Network GMB also has its own in-house Credit Union accessible by all members and their families
PCT/CCG	Information Prescriptions (IP) web portal www.ipbh.org.uk	Statutory	Information web portal that includes specific section on financial advice and benefits		On-line information		IP widely used by IAG providers, library staff and other support agencies. Provides reliable and up-to-date information.
The Whitehawk Inn	Frances Duncan, CEO	Voluntary	IAG	Drop-in and 1:1 sessions by appointment			IAG on financial advice, loan sharks, credit unions, housing. Works in partnership with MACSS, St Lukes

	FDUNCAN@whinn.org.uk							Advice Service. Runs 5 IT courses per term from drop-in to accredited courses. Weekly Job Drop-In including access to PCs
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